Carle by the Numbers

1,381,170 Service Area Population

230,994 Unique Patients Served

7,493 Employees

- 667 Health Alliance
- 552 Carle Richland Memorial Hospital
- 149 Carle Hoopeston Regional Health Center
- 6,125 Carle Foundation Hospital & Carle Physician Group

1,011 Providers

<table>
<thead>
<tr>
<th>Provider</th>
<th>PHYSICIAN</th>
<th>APPs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carle Foundation Hospital &amp; Carle Physician Group</td>
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<td>307</td>
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<td>Carle Hoopeston Regional Health Center</td>
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UNIQUE PATIENTS ENROLLED IN FINANCIAL ASSISTANCE

- 781 Family Households Carle Richland Memorial Hospital

- 35,104
- 27,857 Carle Physician Group
- 8,594 Carle Hoopeston Regional Health Center
- 25,849 Carle Foundation Hospital

CARLE FOUNDATION HOSPITAL

- 433 Number of licensed beds
- 380 Average daily census
- 24,754 Inpatient admissions
- 6,208 Observation admissions
- 633 NICU admissions
- 2,809 Births
- 90,781 Emergency Department visits
- 1,569 Trauma patients
- 21,022 Surgical visits

Carle by the Numbers

CARLE HOOPESTON REGIONAL HEALTH CENTER

- 24 Number of licensed beds
- 5.3 Average daily census
- 493 Inpatient admissions
- 361 Observation admissions
- 10,816 Emergency Department visits
- 2,023 Surgical visits
- 24,580 Convenient Care visits
- 8 Number of clinic locations

CARLE PHYSICIAN GROUP

- 730,227 Outpatient office visits
- 94,218 Convenient Care visits
- 80 Number of specialties
- 12 Number of clinic locations

CARLE RICHLAND MEMORIAL HOSPITAL

- 104 Number of licensed beds
- 38.2 Average daily census
- 1,443 Inpatient admissions
- 236 Births
- 9,633 Emergency Department visits
- 1,511 Surgical visits
- 5 Number of clinic locations

All data as of 12/31/2018 unless otherwise noted. Richland Memorial Hospital joined Carle in 2017.

1 Advanced practice providers, including nurse practitioners and physician assistants.

2 Patients enrolled in Carle’s Financial Assistance Program are eligible for assistance throughout the organization. Total includes only unique patients; all duplicates have been removed.

3 Receive financial assistance through Carle Richland Memorial Hospital; CRMH is not part of the Carle Financial Assistance Program that covers patients at all of our other sites.
Carle by the Numbers

COMMUNITY IMPACT STATISTICS

Carle Foundation Hospital, Carle Hoopeston Regional Health Center and Carle Physician Group

- $793,424,000 Payroll with benefits (includes Health Alliance)
- $148,766,301 Reinvestment in capital
- $62,000,000 Dollars spent with local vendors (2016)
- $1,693,252 Property taxes paid in 2018

Richland Memorial Hospital

- $35,113,288 Payroll with benefits
- $3,357,172 Reinvestment in capital

NOTABLE ACCOMPLISHMENTS

- Full Accreditation & Comprehensive Stroke Center Certification
  DNV GL Healthcare
- Designation as a Level I Trauma Center and Level III Center for Perinatal Care (CFH)
  Illinois Department of Public Health
- Magnet Status for excellence in nursing care (CFH & CPG)
  American Nurses Credentialing Center
- ISO 9001 Certification
- 2019 Great Place to Work® in Healthcare (2 yrs. in a row)
- 2019 Notable Healthgrades Awards
  • America’s 50 Best Hospitals (4 yrs. in a row)
  • America’s 100 Best Hospitals (6 yrs. in a row)
  • America’s 100 Best Cardiac Care Award (3 yrs. in a row)
- ‘A’ hospital safety grade for quality patient safety and accountability
  Leapfrog Survey
- Baby-Friendly Designated Facility
  Baby-Friendly USA

HEALTH ALLIANCE MEDICAL PLANS

Medical Expense Ratio represents the percentage of premiums paid out to providers for care received by Health Alliance members.

89.2% Medical Expense Ratio

230,644 Members

View more at carle.org/awards

All data as of 12/31/2018 unless otherwise noted; Richland Memorial Hospital joined Carle in 2017.