Carle by the Numbers



1,381,170 Service Area Population

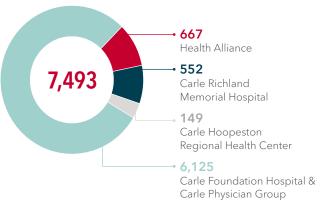
230,994 Unique Patients Served



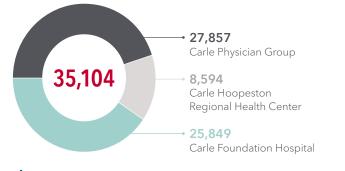
1,011 Providers

	PHYSICIAN	APPs ¹
Carle Foundation Hospital & Carle Physician Group	597	307
Carle Hoopeston Regional Health Center	43	44
Carle Richland Memorial Hospital	10	10

EMPLOYEES



UNIQUE PATIENTS ENROLLED IN FINANCIAL ASSISTANCE²



781 Family Households Carle Richland Memorial Hospital³

CARLE FOUNDATION HOSPITAL

- **433** Number of licensed beds
- 380 Average daily census
- 24,754 Inpatient admissions
- 6,208 Observation admissions
- 633 NICU admissions
- 2,809 Births
- 90,781 Emergency Department visits
- 1,569 Trauma patients
- 21,022 Surgical visits

CARLE PHYSICIAN GROUP

730,227	Outpatient	office	visits
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- 94,218 Convenient Care visits
 - **80** Number of specialties
 - **12** Number of clinic locations

All data as of 12/31/2018 unless otherwise noted; Richland Memorial Hospital joined Carle in 2017

¹ Advanced practice providers, including nurse practitioners and physician assistants.

- ² Patients enrolled in Carle's Financial Assistance Program are eligible for assistance throughout the organization. Total includes only unique patients; all duplicates have been removed.
- ³ Receive financial assistance through Carle Richland Memorial Hospital; CRMH is not part of the Carle Financial Assistance Program that covers patients at all of our other sites.

CARLE HOOPESTON REGIONAL HEALTH CENTER

- 24 Number of licensed beds
- 5.3 Average daily census
- 493 Inpatient admissions
- 361 Observation admissions
- 10,816 Emergency Department visits
- 2,023 Surgical visits
- 24,580 Convenient Care visits
 - 8 Number of clinic locations

CARLE RICHLAND MEMORIAL HOSPITAL

- 104 Number of licensed beds
- **38.2** Average daily census
- 1,443 Inpatient admissions
 - 236 Births
- 9,633 Emergency Department visits
- 1,511 Surgical visits
 - **5** Number of clinic locations



Carle by the Numbers

COMMUNITY IMPACT STATISTICS

Carle Foundation Hospital, Carle Hoopeston Regional Health Center and Carle Physician Group



\$793,424,000 Payroll with benefits (includes Health Alliance)

\$148,766,301 Reinvestment in capital

\$62,000,000 Dollars spent with local vendors (2016)

\$1,693,252 Property taxes paid in 2018 Richland Memorial Hospital



NOTABLE ACCOMPLISHMENTS

Full Accreditation & Comprehensive Stroke Center Certification DNV GL Healthcare

Designation as a Level I Trauma Center and Level III Center for Perinatal Care (CFH) Illinois Department of Public Health

Magnet Status for excellence in nursing care (CFH & CPG) American Nurses Credentialing Center

ISO 9001 Certification

2019 Great Place to Work* in Healthcare (2 yrs. in a row)

2019 Notable Healthgrades Awards

- America's 50 Best Hospitals (4 yrs. in a row)
- America's 100 Best Hospitals (6 yrs. in a row)
- America's 100 Best Cardiac Care Award (3 yrs. in a row)

'A' hospital safety grade for quality patient safety and accountability

Leapfrog Survey

Baby-Friendly Designated Facility

Baby-Friendly USA

View more at carle.org/awards

HEALTH ALLIANCE MEDICAL PLANS

Medical Expense Ratio represents the percentage of premiums paid out to providers for care received by Health Alliance members.





