

It should be about You! Resilience

Tracy Sanson MD, FACEP







Why yes, I'm a bit stressed.
Why do you ask?









## Work harder on yourself than you do on your job.

Jim Rohn



### As the door closes behind you, people look at each other and say

•"Wow, working with her is great. She's so \_\_\_\_."

•"She's really something, isn't she? She's so \_\_\_\_."

"She's so \_\_\_\_."

"He's so \_\_\_\_."

#### **One Statement**





Powerful, clear idea that comes to mind

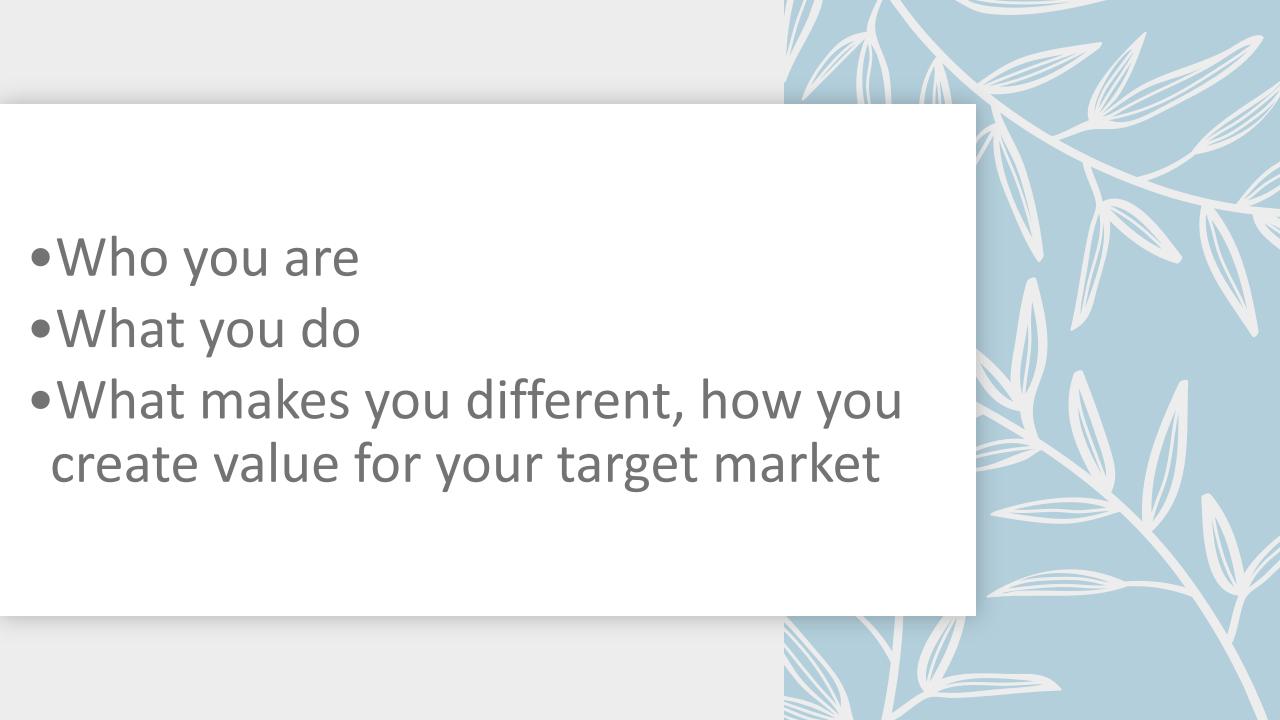


**Positive** 



Represent values, abilities and actions that others associate with you

# Your skills, personality and unique characteristics packaged into a powerful identity



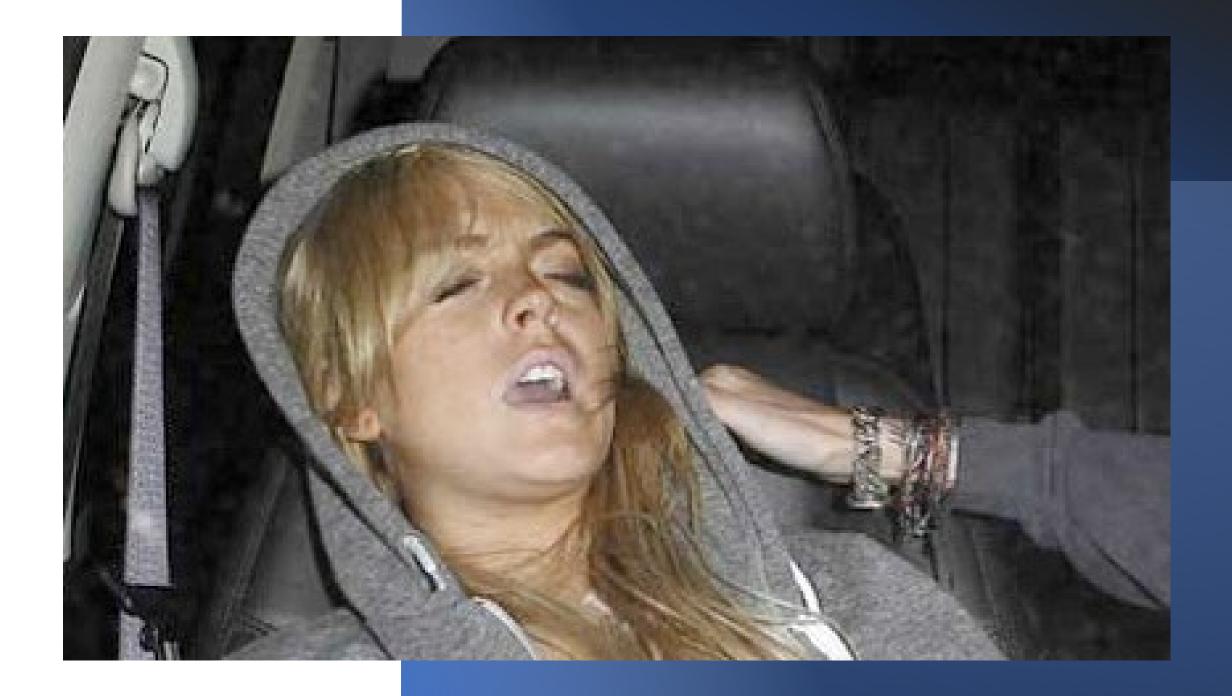


As the door closes behind you, people look at each other and say?

One Statement

















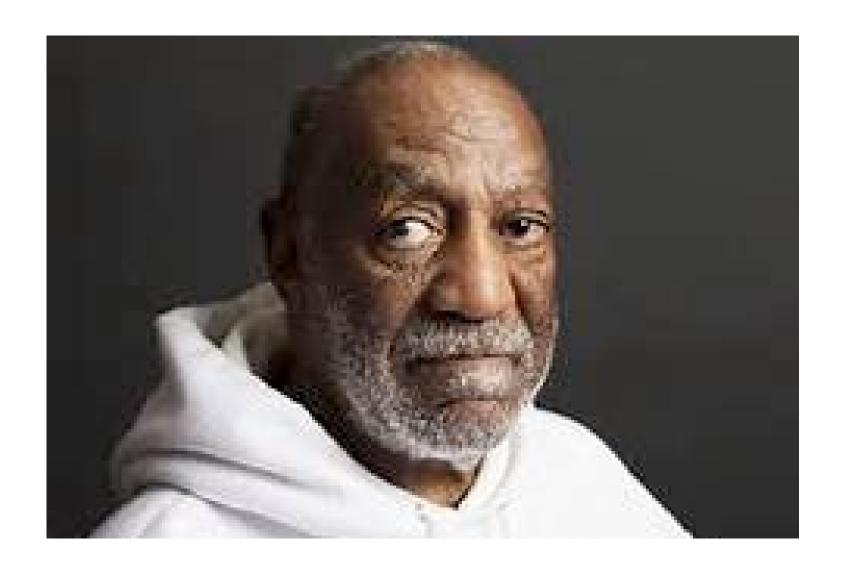






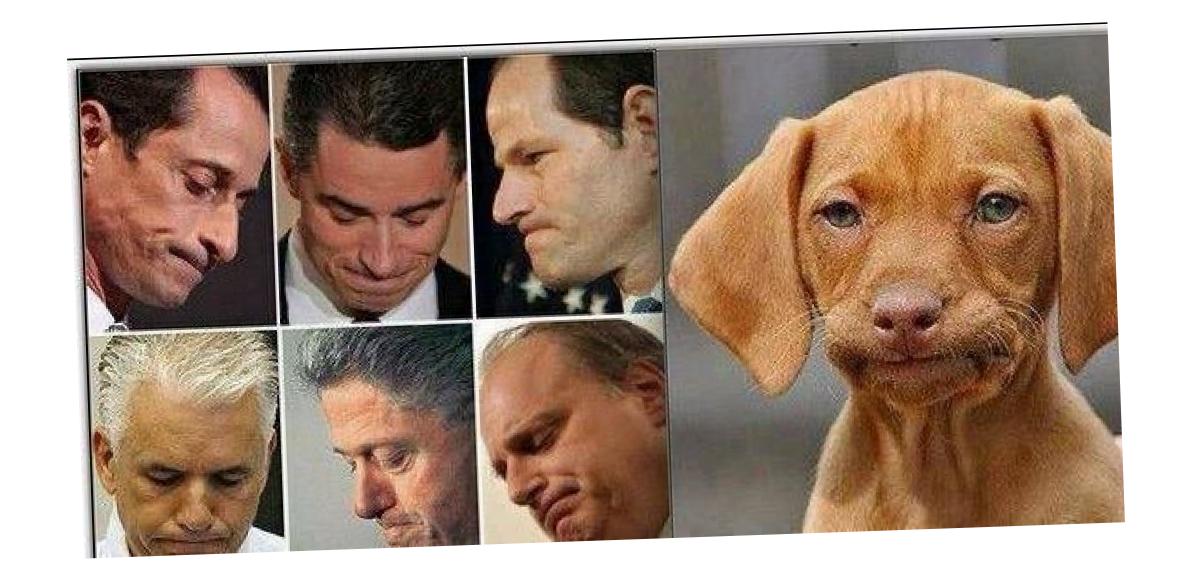
### UNITED













What is that one statement?

### Attitude issues

Discipline issues

Relationship issues





- Knowledge
- Skills
- Behavior

#### **Everything affects your Brand**

- The way you talk, walk, dress
- Your customer service & presentation skills
- How you negotiate & meet obligations
- How you follow through on promises
- How you treat people



A **Bad tired** is when you have spent all you have, but it meant nothing to anyone.



A Good tired is when you have spent everything you have and you accomplished something!



Has anyone told you yet today just how absolutely, positively, incredibly amazing you are?

No matter where you are in life,

We can all agree

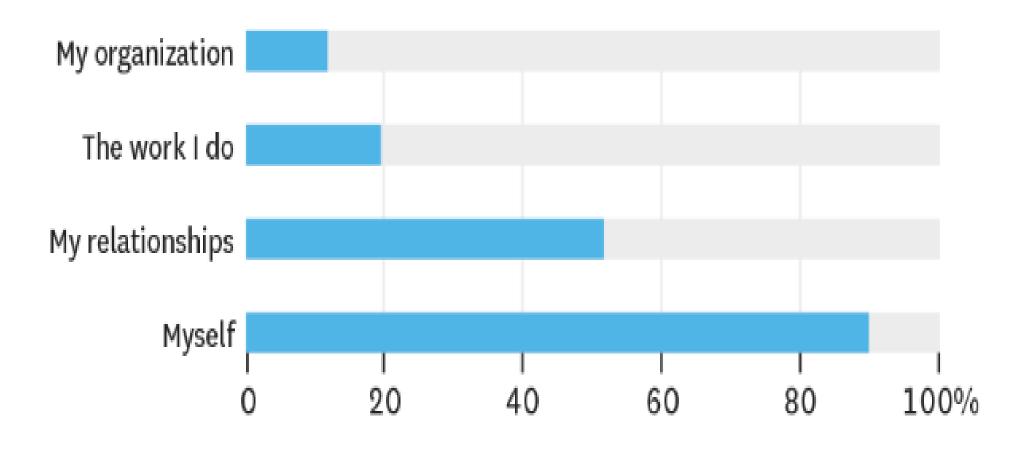
I'm shaped to be part something significant!





#### WHERE DO YOU GET YOUR RESILIENCE FROM?

Survey responses from 835 British employees.



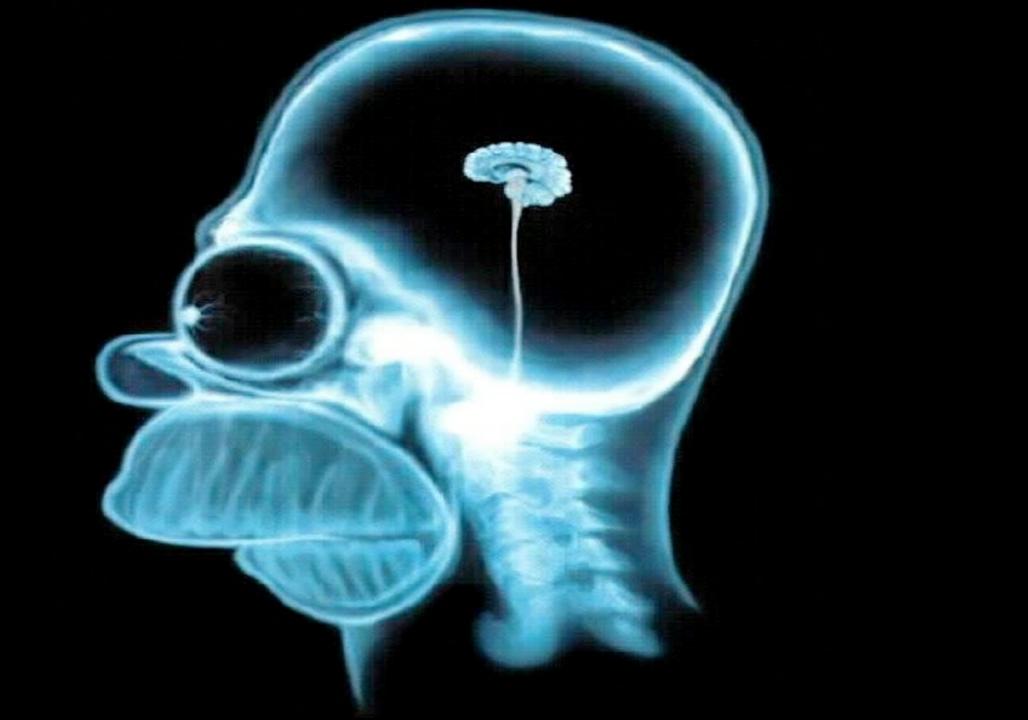
SOURCE "TOUGH AT THE TOP," BY SARAH BOND AND GILLIAN SHAPIRO

HBR.ORG



Brain looks for threats, negatives





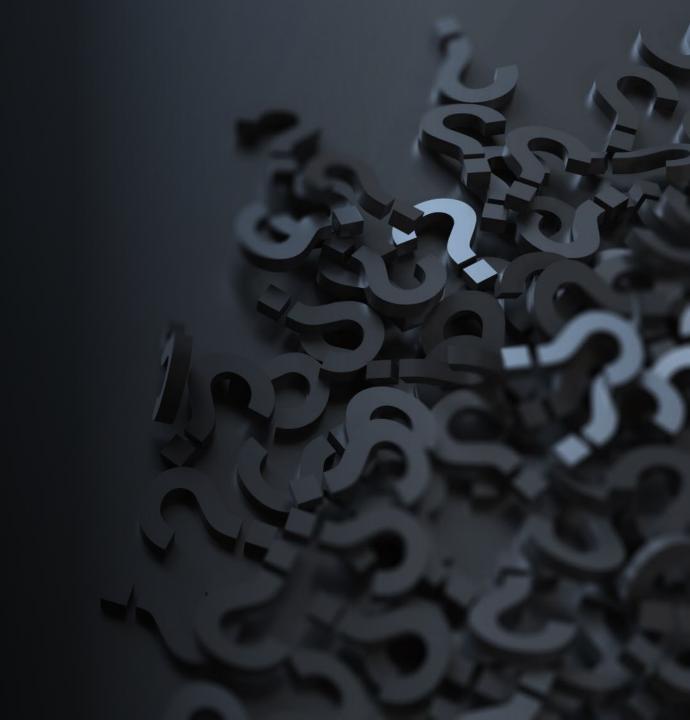








Automatic Negative Thoughts



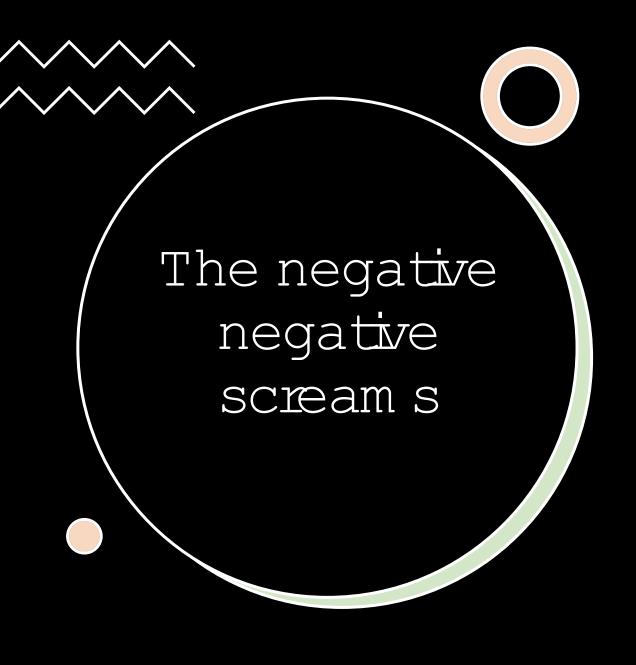
Fears Flaws Failures

# DO YOU EVER FEEL LIKE YOURE NOT GOOD ENOUGH?











# The positive whispers

### THE PEROSN WHO DOESN'T MAKE MISTAKES IS UNLIKELY TO MAKE ANYTHING.

# UNDERSTANDING YOUR TRICGERS

## HUNGRY







### insecure







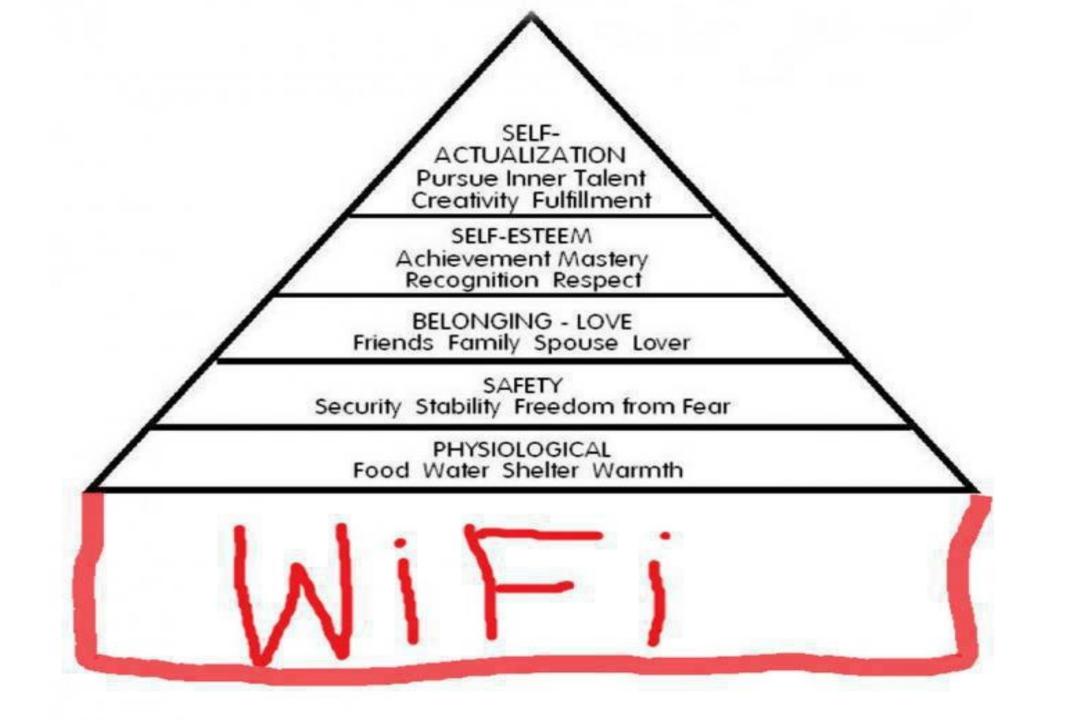
### FEAR OF INTIMACY SUPPORT GROUPS





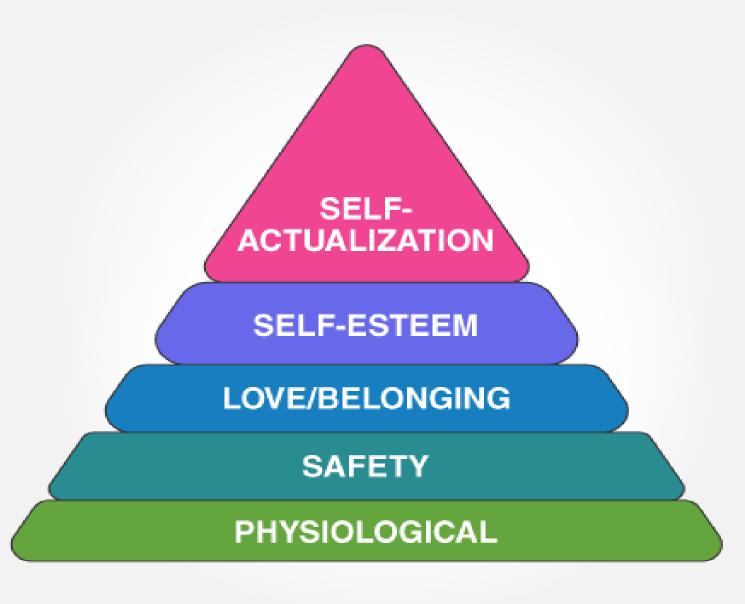


O1940 genta Bana



### **MASLOW'S HIERARCHY OF NEEDS**





- The need for development, creativity, growth.
- The need for self-esteem, power, control, recognition.
- The need for love, belonging, inclusion.
- The need for safety, shelter, stability.
- The need for air, food, water, health.

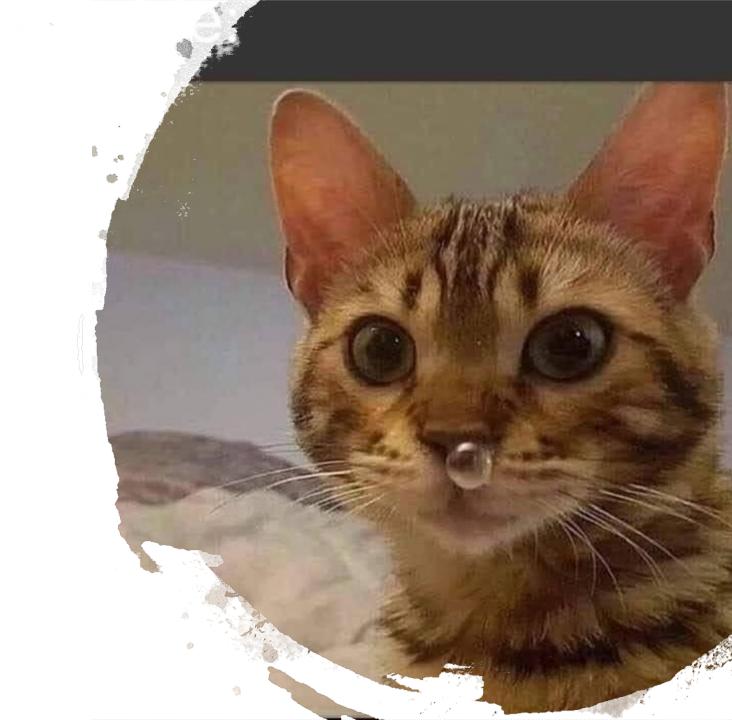


## H-A·L·T

Am I

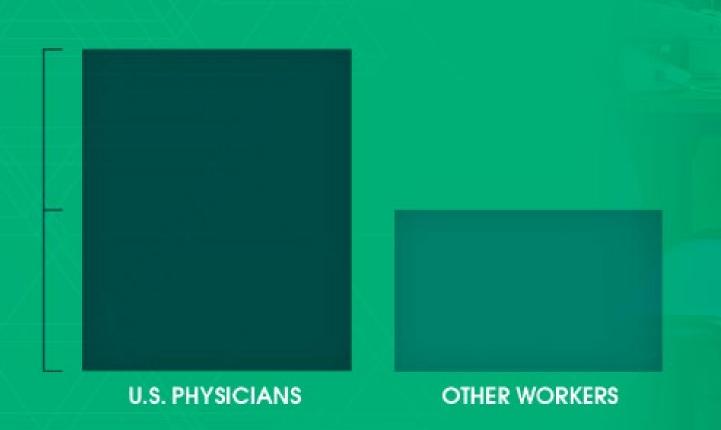
Hungry Angry Lonely Tired?

### Stress

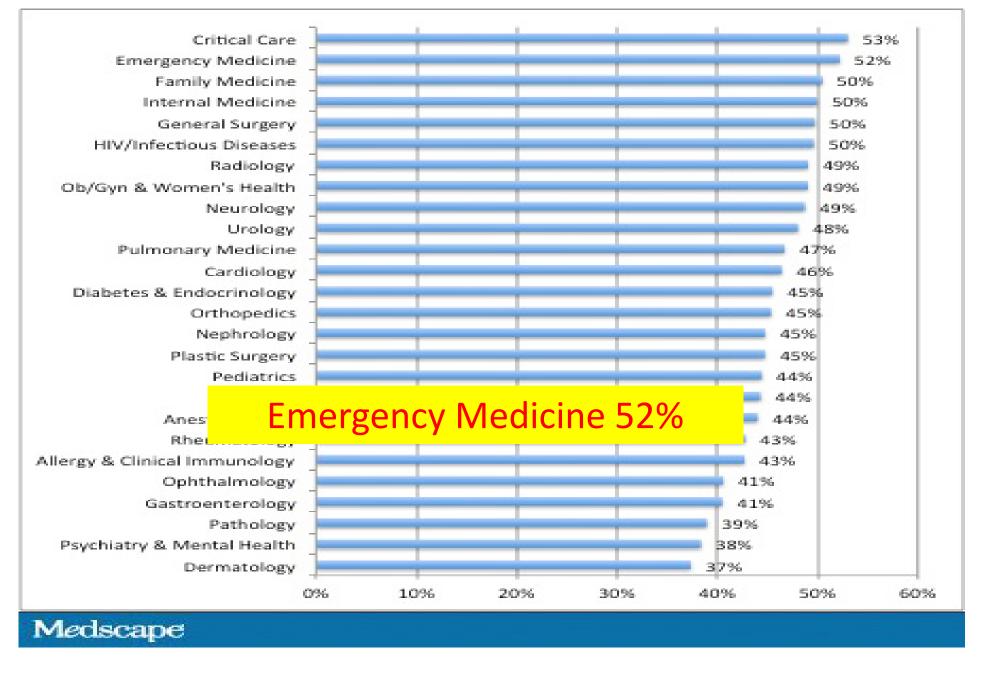












**Burnout By Specialty** 



## What do we fear most?

Being a patient

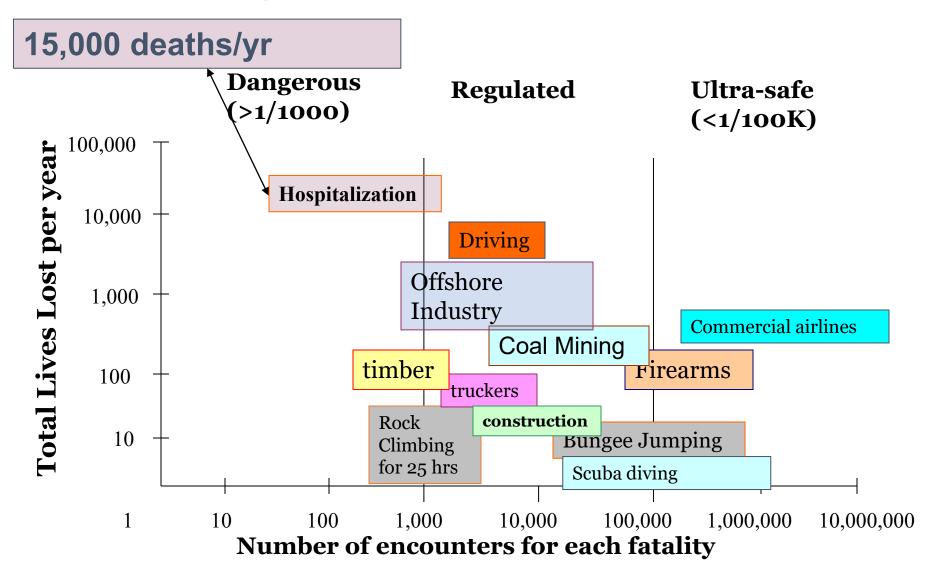
Having a family member in the hospital

Harvard School of Public Health 2002 Survey

"More than 1 in 3 doctors reported errors in their own or a family member's medical care"

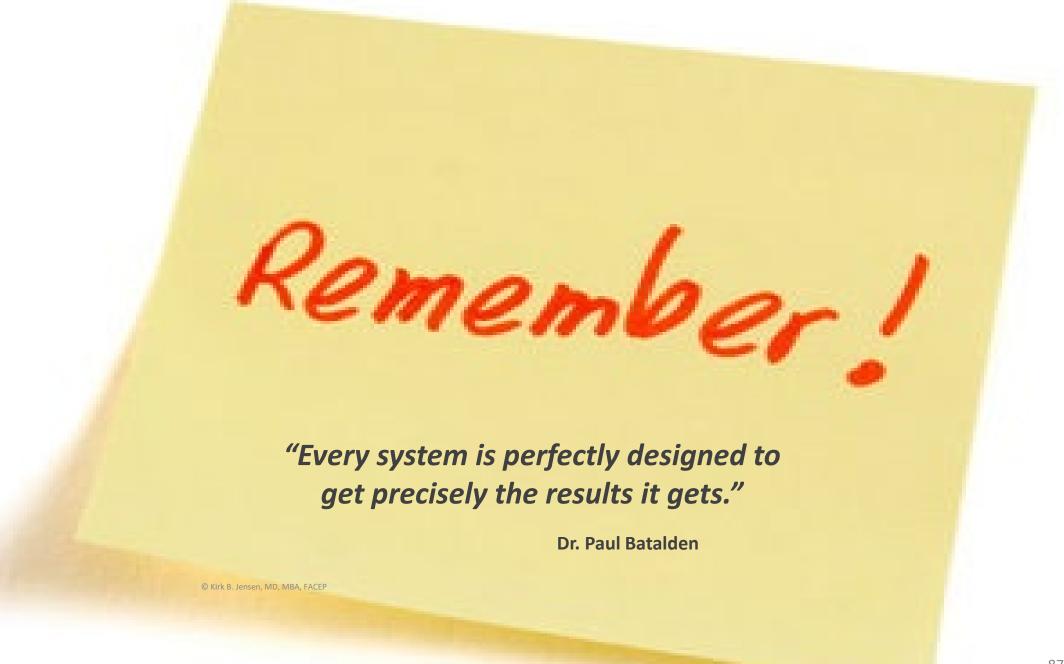
#### **Risky Activities**

Adapted by Dr. Philip Hebert



Canadian Patient Safety Institute (CPSI)

















# EROUS



Anna Parini









# What to do

when it all

falls apart

# HEALTHY SELF HEALTHY SELF





"Hope is not a strategy"



#### The Resilience Factors



Adapted from Southwick and Charney: Resilience: The Science of Mastering Life's Greatest Challenges (Cambridge University Press, 2012, p. 13)

Sam Thielman, M.D., Ph.D



# MHAT GIVES YUU



## trans-ac-tion-al

/tran'zakSHən(ə)l,tran(t)'sakSHən(ə)l/

adjective

relating to the conducting of business, especially buying or selling.

"access to transactional data such as records of purchases"

relating to exchange or interaction between people.
 "transactional models of social evolution"

## To Building Relationships To Making Art

## Uncover sometimes hidden, purpose

- Trap of focus on completing the task
- Forget the end result

#### Energy

- ✓ Comes from legacy and community
- ✓ Not from a paycheck or performance program









Family

**Travel** 

**Sports** 

Reading

Work

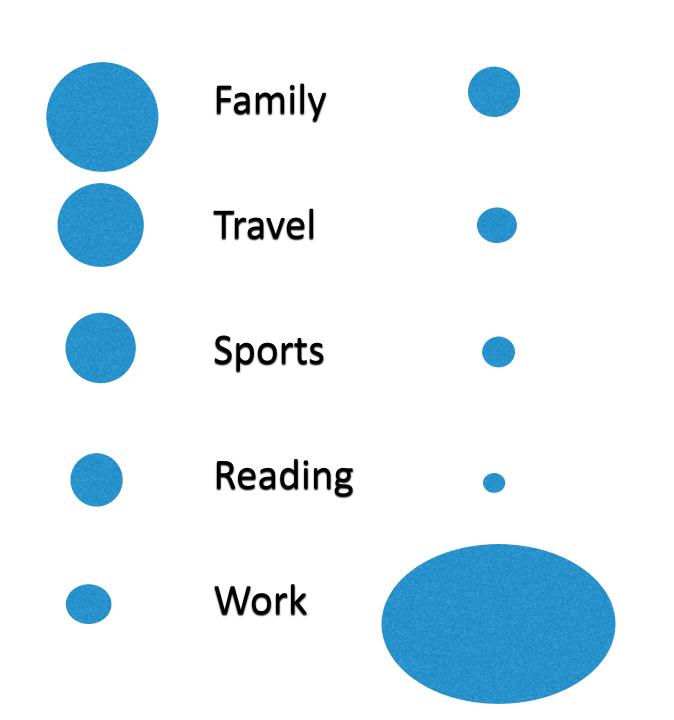
Family

Travel

Sports

Reading

Work



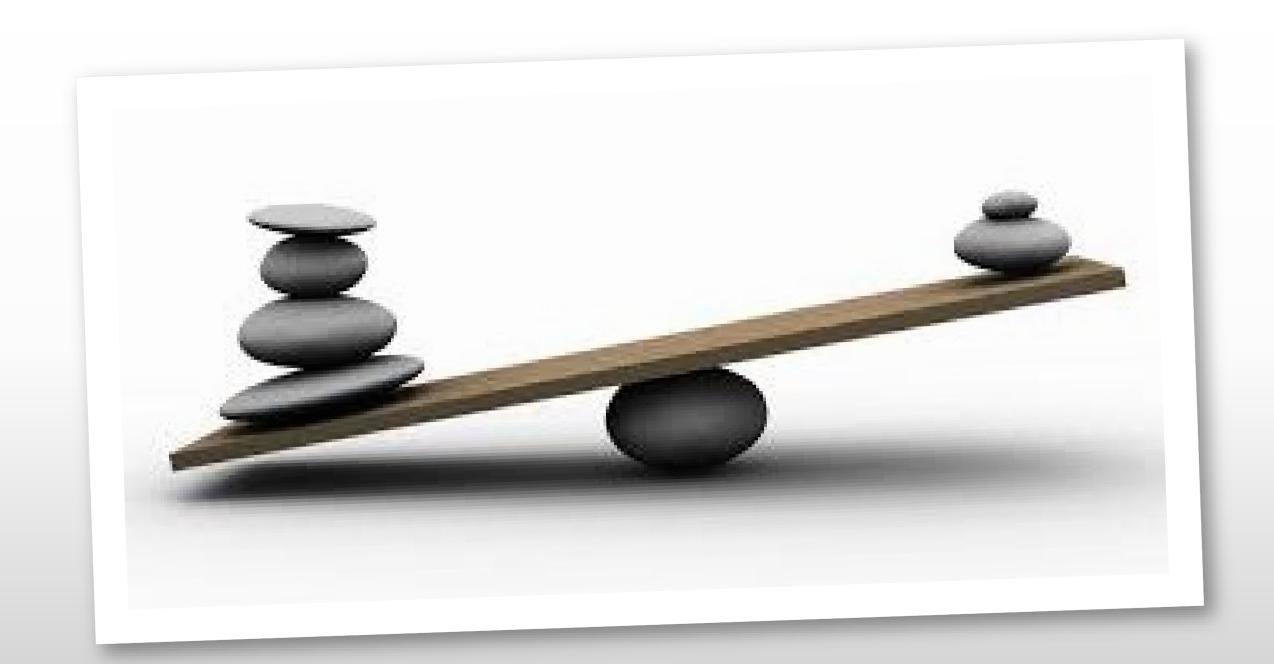
### GRACE

#### Yet

Either/Or

- •I can't do it
- •I'm not good enough

# IF YOU ARE TEMPTED TO SAY "I CAN'T" HAVE THE COURAGE TO ADD "YET"



### Pick one aspect of your life to be your best

Strive to be better in the rest





#### Life is Fluid



#### Work-Life Balance does not mean an equal balance

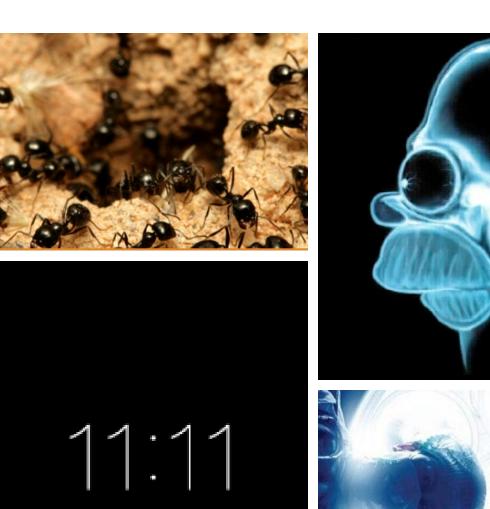
You will go through stages of life months out of the year, days of the week, even hours of the day when you'll have to spend more time and effort to focus on one aspect of your life versus another

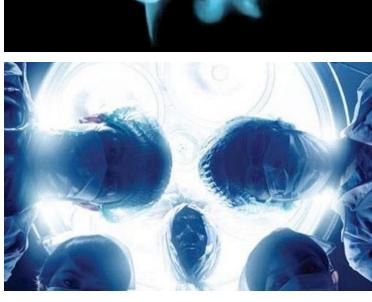




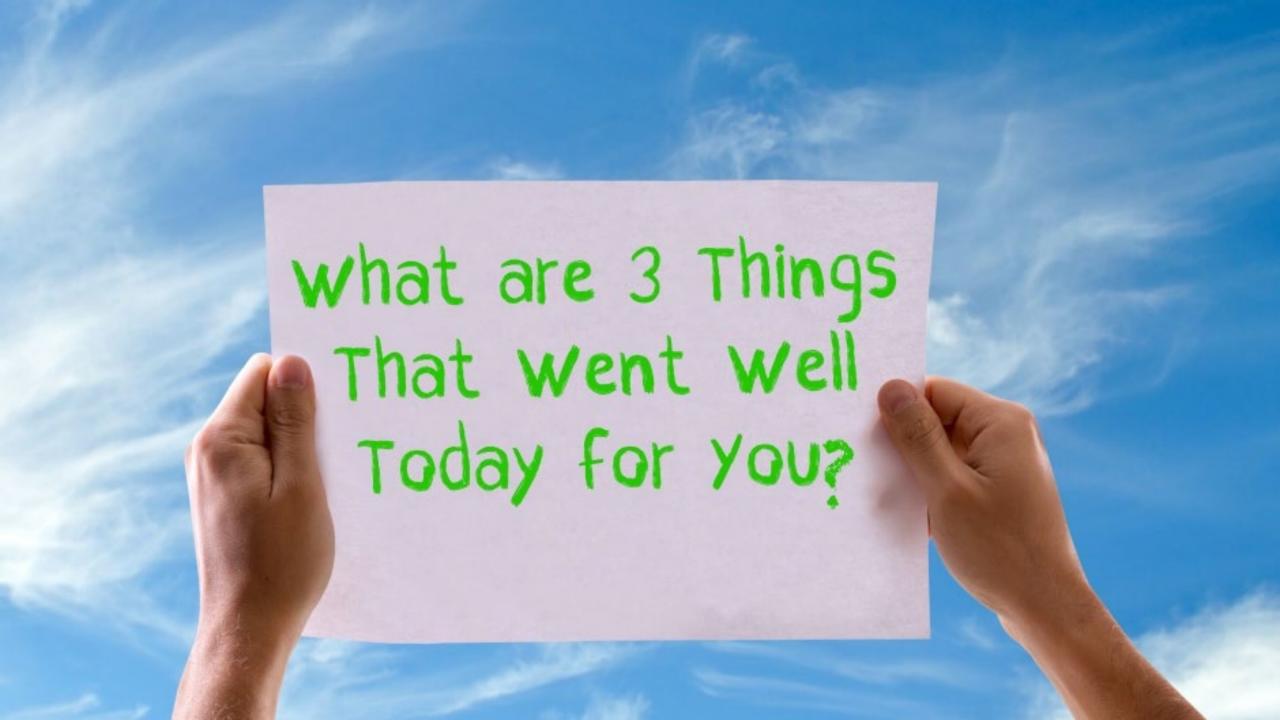


#### Retrain





11:11











Is this helpful?





Reschedule



#### My job is:

- Rewarding
- Satisfying

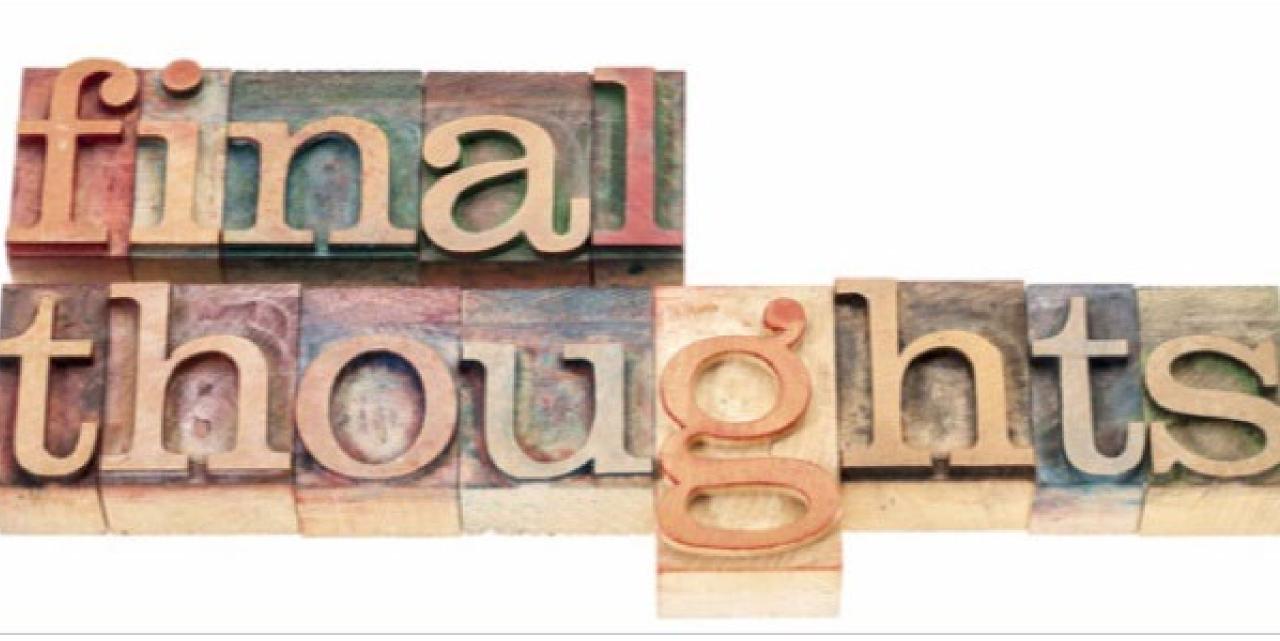












## Rejection Is Never Personal





Has anyone told you yet today just how absolutely, positively, incredibly amazing you are?

## The negative screams

The positive whispers

When I see cows, I will make an announcement to the rest of the car that there

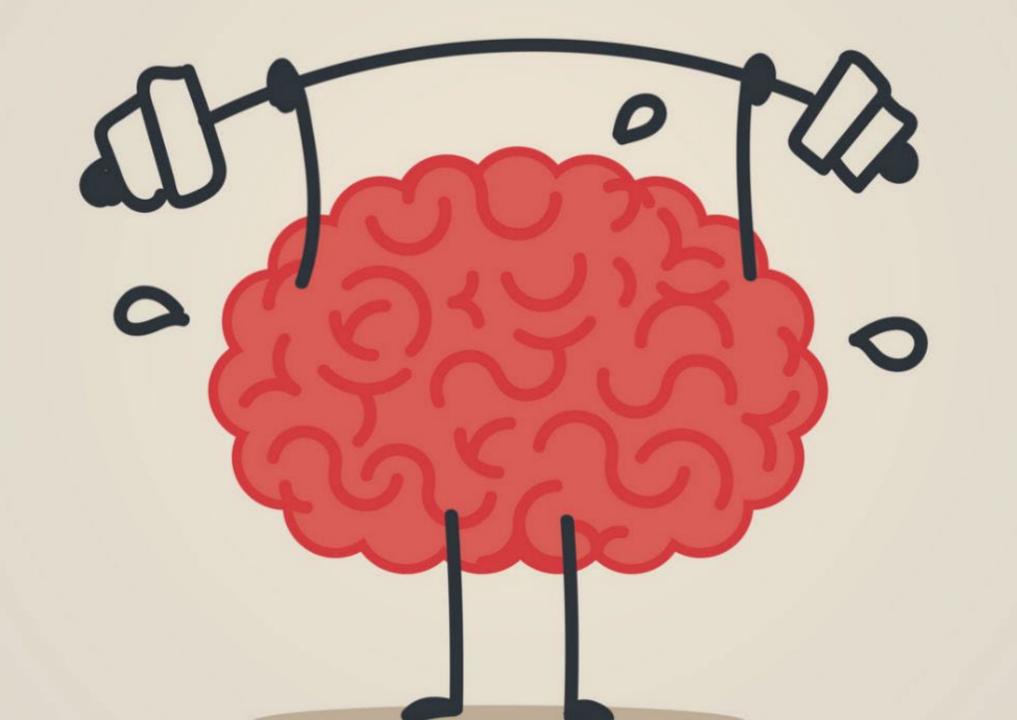
are cows.











- The opposite of depression is not happiness, but resilience.
- Engagement & meaning appear to be the strongest contributors to living a happy life.
- You can strengthen happiness and resilience by practicing.
- Resilience is a choice to weather a storm and make the best of it. It is a skill to be learned and nurtured.

## YOU CAN HAVE EVERYTHING IN LIFE YOU WANT. IF YOU WILL JUST HELP ENOUGH OTHER PEOPLE GET WHAT THEY WANT.

~ZIG ZIGLAR





Thank You!

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